



# Electronic Benefits Transfer (EBT) Card

## What is an EBT Card?

The Electronic Benefits Transfer card, or EBT card, looks and works just like a debit card. Once DHS approves the SNAP application, applicants will receive their EBT card in the mail.

## How does it work?

Your EBT card is refilled automatically with your benefits. The card *does not expire* at the end of each month. Do not throw it away. You can check the balance on your card by calling 1-888-979-9939 or go to [www.ebtedge.com](http://www.ebtedge.com).

## How do I set it up?

You will choose a PIN # (Personal Identification Number). Keep your EBT pin number guarded. If someone else has your PIN # and uses your benefits, the benefits will NOT be replaced.

## What if I lose it?

If the EBT card is lost/stolen or destroyed, call 1-888-979-9939 and enter your EBT card number at prompt or press 2 to ask for a new card. A new card will be mailed to you.

For homeless participants, go to one of these sites to get a replacement card:

- Harrington Hall, 30 Howard Ave, Building #58, Cranston
- Crossroads, 160 Broad Street, Providence
- Amos House, 460 Pine Street, Providence
- Welcome House, 8 North Road, Wakefield
- WARM Center, 56 Spruce Street, Westerly
- Lucy's Hearth, 19 Valley Road, Middletown
- McKinney Shelter, 15 Meeting Street, Newport
- Community Care Alliance, 800 Clinton Street, Woonsocket
- House of Hope, 3188 Post Road, Warwick



Created September 2021  
Rhode Island Community Food Bank | 401-942-6325 | [rifoodbank.org](http://rifoodbank.org)  
Contact: Lihna Agostini, Community Outreach Manager | 401-230-1698 | [lagostini@rifoodbank.org](mailto:lagostini@rifoodbank.org)